

Utility Payments

BUDGET BILLING NO LONGER REQUIRES AN ANNUAL FEE! For more information, please click [here](#).

Online Bill Pay is now active. (Fees do apply) [Please click here to make a payment through our online portal](#).

Instructions for How to Use the Online Payment Portal can be found using the [link to the right](#).

Payments may be:

Dropped off at Town Hall located at 151 S Banner Street;

Mailed to Elizabeth Town Hall, PO Box 159, Elizabeth, CO 80107; or

You may also pay by phone at 844-916-1494. We accept credit or debit cards, ACH or PayPal. All card, ACH and PayPal transactions have a convenience fee.

After-hours payments can be placed in the brown secure drop off box, conveniently located in front of the Town Hall flag pole on 151 S Banner Street.

Billing Questions? Contact (303) 646-4166

Key Dates

Bills Mailed 1st of the month.

Payments Due 15th of the month.

Meters Are Read Between the 13th and the 17th.

Late Notices Mailed 21st of the month.

For details on the Water Billing Process, click [here](#).

Budget Billing

Budget Billing is now available! Please read the [FAQ](#) on how this program works. If you are still interested, please fill out the [Budget Billing Agreement](#) and give us a call to make sure you qualify and to determine what your monthly payment will be.

[Budget Billing FAQ](#)

[Budget Billing Agreement](#)

New Resident Information

Please fill out an application for Water Service. A \$88.88 account deposit for both property owners and renters must be paid at the time of application. Status requests and applications can be emailed to the Utility Billing Clerk.

[Water Application/Request for Final - Owner](#)

[Water Application - Renter](#)

Moving?

Please call the Utility Billing Department at 303-646-4166 to schedule your final meter read and final bill.

Bulk Water

If you are in need of bulk water service, please contact our Public Works Department at 303-646-0916. Please note, a \$100 utility deposit is required for new bulk water accounts.

[Bulk Water Application](#)

Water Rates

Water is calculated at a \$41.41 minimum base rate for 3/4 inch or smaller taps. This includes water usage up to 2,000 gallons.

2,001 to 10,000 gallons = \$4.29 per 1,000 gallons used.

10,001 to 20,000 gallons = \$6.06 per 1,000 gallons used.

20,001 gallons and above = \$10.10 per 1,000 gallons used.

Sewer Rates

Sewer usage is determined by the average quantity of water used during the months of December, January and February. That average water usage is used for determining your sewer billing for the next 12 months until recalculated the following year.

Sewer is calculated at a \$47.47 minimum base rate for 3/4 inch or smaller taps. This includes usage up to 2,000 gallons.

2,001 to 10,000 gallons = \$8.59 per 1,000 gallons

10,001 to 20,000 gallons = \$10.10 per 1,000 gallons

20,000 gallons and above = \$12.12 per 1,000 gallons

Supporting Documents

- Bulk Water Application 117.35 KB
- Budget Billing FAQ 107.66 KB
- Budget Billing Application 105.13 KB
- Water Application/Request for Final - Owner 273.56 KB
- Water Billing Process 107.98 KB
- Water Application - Renter 230.83 KB
- Utility Assistance Resource List 408.08 KB

Frequently Asked Questions

Related Questions

How is the Sewer rate calculated?

The sewer usage is determined by the average quantity of water used during the months of December, January, and February. That average water usage (in 1000,s of gallons) is used for determining your sewer billing for the next 12 months until recalculated the following year. The reason that those three months are used is that outside water usage for things like washing cars or watering lawns or gardens is typically not taking place. This is the industry standard process in the northern tier states and ensures that customers are not billed sewer charges for water that goes on lawn and not in the sewer system. The new sewer usage is calculated each February and will be billed starting with the March 1st billing.

Is there any assistance for paying Water and Sewer bills?

Click on the link for a list of organizations that offer assistance with paying your water and sewer bills. [Utility Assistance Resource List](#)

My water usage seems to be high, what can I do?

Some things to look for that may be causing high water consumption: Leaking toilets, dripping faucets, long water usages, and leaking watering systems for yards.

A 1/16th inch hole in your system that is allowing water to rush through at 60 psi water pressure will waste 74,000 gallons over the course of just three months.

An easy process that you can perform to check for leaks is to turn all water systems to the off position. Watch the meter triangle located on top of the meter. If it is turning at all then you either have a leak or forgot to turn something off. To test to be sure this process described works, have a person briefly turn on a sink faucet and you will see the triangle will go round and round.

Why are the water and sewer rates so high?

The Town's water and sewer fund is an enterprise fund, meaning it is not supported by taxes but is run like any other standalone business supported by the revenue for water sold and sewage processed. Like most businesses, the water and sewer fund's expenses increase every year. Until 2015, the water rates had not increased in 10 years, and the sewer rates were actually reduced in 2009. the large increase in rates was necessary to bring rates in line with the actual costs of producing water and treating wastewater. In addition, with the age of the water and sewer systems within the Town, maintenance and repairs are necessary to stay within the allowances permitted by the Colorado Department of Health and the U.S. Environmental Protection Agency for release of treated wastewater. Water system improvements are necessary to continue to ensure reliable delivery of drinking water.

Why was my meter not read this month?

There could have been something obstructing the meter or there could be meter damage.

[View All FAQ's](#)

[View PDF](#)